



Let us help you move!

We understand that downsizing from your home into a retirement village can feel a little overwhelming.

We want to make your move into your new home super easy from start to finish at IRT. Let us help with decluttering and removalist costs when you purchase a unit at IRT Macarthur Retirement Village.

What's in it for you?

- Decluttering services: we'll cover up to \$1,000 in decluttering fees at your current home to help you prepare for your move
- Removalist services: we'll cover up to \$1,000 in removalist fees to help you move you from your current home into your new home at IRT Macarthur Retirement Village

How do I take out this offer?

- ✓ Pay us a 10% deposit and exchange contracts for the purchase of a unit at IRT Macarthur Retirement Village.
- ✓ Give your sales consultant a copy of the quote for the decluttering services and/or removalist services.

* Purchase a unit at IRT Macarthur Retirement Village before 30 June 2022 and you may be eligible for assistance with decluttering and removalist costs. To take up the offer, pay us a 10% deposit and exchange contracts for the purchase of a unit at IRT Macarthur Retirement Village; and give your sales consultant with a copy of the quote for the decluttering services and/or removalist services. Full terms and conditions apply, visit irt.org.au/macarthur

Visit irt.org.au/macarthur or call 134 478

Why IRT Macarthur Retirement Village?

Situated on the outskirts of the Campbelltown CBD and just a short stroll or drive from shopping, entertainment, parklands, healthcare and public transport, you'll love the lifestyle and convenience of this modern community. At our private and spacious retirement village you'll enjoy:



Modern spacious apartment with a private balcony



Oven, stove top, refrigerator, dishwasher, washing machine



On-site security



Secure parking



Outdoor swimming pool



Life sized chess board



Entertaining and BBQ areas



Beautifully landscaped gardens

As part of our friendly community, you can also join in with a range of activities to suit your hobbies and interests, or if you'd prefer some privacy, our quiet areas are also available. Make new friends, discover new hobbies or simply relax at home. It's your life, your way, at IRT.



Visit irt.org.au/macarthur or call 134 478

Frequently Asked Questions



What exactly are decluttering services?

Decluttering services include help sorting, tidying or removing accumulated clutter as well as help arranging for the disposal or storage of excess goods. After many years living in the same home, it's easy to accumulate many things and part of downsizing to a new home will involve some decluttering. Let us make it easier for you!

I just moved into IRT Macarthur Retirement Village, can I use the offer?

If you're already living at IRT Macarthur Retirement Village then you're not eligible to take out the offer. It's only available to new residents who buy a unit after 1 January 2022 and before 30 June 2022.

Who do I contact if I have questions about my services?

If you have a question about your decluttering and removalist services, it's best to contact your chosen service providers. IRT is contributing towards the costs of the services but we won't otherwise be involved in the engagement of the service provider or the delivery of the services.

Can I use this offer at any other IRT Retirement Village?

Yes, the offer is also available at IRT Thomas Holt Stafford Court, located in Jannali.

Do you have any companies you recommend?

We recommend you find your own service provider. If you're not sure who to use, please ask your sales consultant and they will be happy to assist you with a recommendation.

Some of our residents have previously used the following service providers:

Removalists: We Move Sydney, call 1300 017 159 or visit www.wemovegroup.com.au for more information.

Decluttering Services: The Art of Decluttering, call Kirsty on 0408 554 855 or visit www.theartofdecluttering.com.au.

Do IRT book the services or do I?

You will need to book the decluttering and removalist services yourself. IRT accepts no responsibility or liability for the services you use or receive. You must also pay for any additional costs over and above the \$1000 for decluttering and \$1000 for removalist services, including any fees or charges for late payment.

When do I need to purchase by to receive the offer?

To be eligible for the offer, you need to purchase a unit by 30 June 2022.

Is it \$1000 removalist and \$1000 decluttering or do you have to choose?

You don't have to choose, you can take out both if you're eligible! So you can enjoy both services: decluttering and removalist services.

Do I need to pay for the services? How does it work?

You don't need to pay the first \$1,000. You simply need to provide the quote from the service providers to us and we will arrange the payment of an upfront deposit once your contract with IRT Macarthur Retirement Village has exchanged with a 10% deposit paid. You would only need to pay if you spend more than the amount of IRT's contribution or you incur late payment fees.

What happens if I get decluttering or removalist services and then move out of IRT during the settling-in period?

If you change your mind and leave IRT Macarthur Retirement Village within the 90 day settling-in period under your retirement village contract, you must reimburse us for the paid services and we will deduct it from your ingoing contribution.

What happens if I decide not to receive a service or not to relocate after IRT has paid the upfront deposit?

If the service was not received (i.e. cancelled and not rebooked), IRT will use reasonable endeavours to recover the deposit directly from the service provider. However, if IRT is unable to recover its payment to the service provider for any reason, IRT reserves the right to deduct the upfront deposit amount from the 10% deposit that you paid to IRT to purchase the unit.

If the service was received (for example, the decluttering service) and your unit purchase is cancelled or terminated for any reason, then IRT will deduct the "upfront deposit amount" paid for the service from your 10% deposit and refund the balance.