BSB50420 Diploma of Leadership and Management

Are you responsible for a team of people?

Are you ready for your next career move?

YES!! Then look no further…this is the must do qualification

The Diploma of Leadership and Management is a nationally recognised business qualification designed to take your leadership and management skills to the next level.

The course will extend your capabilities to effectively manage customer experience, people performance, systems and operations.

Government subsidies may be available*

Talk to us about this career defining opportunity today!

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Registered Provider Number: 90456

Course Description

This qualification applies to job roles in leadership and management across a range of enterprise and industries. Individuals at this level display initiative and judgement in planning, organising, implementing and monitoring their own workload and the workload of others. Advanced communication skills to support individuals and teams to meet organisational or enterprise requirements is a critical element. Planning, design, implementation and evaluation of business solutions in dynamic business environments is also included.

Entry Requirements
Nil

Course Delivery/Duration

The course is delivered over a maximum 18 month period and includes;
- Face to face /virtual trainer led classes
- Trainer support and self-directed learning activities
- Web resources
- Workplace based learning activities

Students will be provided with:
- Student learning resources
- Student guides.

It is recommended that students have access to a reliable internet connection, a computer with basic software including Microsoft Office and Adobe Acrobat and have basic computer skills.

Course Structure

Core units
BSBPEF502	Develop and use emotional intelligence
BSBLDR523	Lead and manage effective workplace relationships
BSBOPS502	Manage business operational plans
BSBTWK502	Manage team effectiveness
BSBCRT511	Develop critical thinking in others
BSBCMM511	Communicate with influence

Elective units*
BSBWHS521	Ensure a safe workplace for a work area
BSBLDR522	Manage people performance
BSBSTR502	Facilitate continuous improvement
BSBFIN501	Manage budgets and financial plans
BSBOPS504	Manage business risk
BSBOPS505	Manage organisational customer service

* Electives are subject to change

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